A.K.Computers

Data Assessment Form

In order to make initial assessment & give us expertOpinion , pls. give us as much as possible information.

EMAIL this form to [support@datarecoverypune.net](mailto:support@datarecoverypune.net)

CC to – akcdata@yahoo.com

**Customer Contact Details**

Company Name –

Contact Person -

Tel / Mobile –

Email IDS –

Ref.

**Disk technical details**

1. Type of Media – Desktop/Laptop IDE/ SATA , Internal /USB / SCSI/ SAS

2) If USB thenUSB 2.0 / USB 3.0

3) Model No -

4) Firmware / PN

**\*** 5) How Old hard disk is

**\*** 6) How many hours used daily

**Crash Details -**

1) How Disk crashed ? - Laptop accidentally fallen / electrical spikes etc

2) Is disk detected in a) Bios b) Disk management with correct model

No. &Size ?

3)Symptoms when disk is powered -- disk makes clicking noise / does

Not spin ,Clicks& Spin down etc

4) Error while accessing disk – Pls. give screenshot

**Data Details**

1) operating system

2) No. & type of Partitions (original before & after issue )

3) File System --

4) location of data folders (path)- .

5) Priority order of folders (which folders to be recovered first )

6) type of data &aprox. Size , No. of files if know.

7) names of few folders / subfolders , files for identification

8) Any type of disk encryption like- bitlocker / mcafeesafeboot , folder guard

9) Is Disk compression was used ?

**Pls. mention any other Information you want to provide.**

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